

Position Description:	General Support Worker (Casual)
Role Title:	NDIS Support Worker
Employment Type:	Casual
Reports To:	Director
Location:	Flexible - participant homes and community settings across Victoria <i>We match workers with clients within their preferred travel radius and do not require long-distance travel unless mutually agreed upon</i>
NDIS Registration Groups Covered:	<ul style="list-style-type: none"> ✓ 0103: Assistive Products for Personal Care/Safety ✓ 0105: Personal Mobility Equipment ✓ 0108: Assist - Travel/Transport ✓ 0116: Innovative Community Participation ✓ 0120: Household Tasks ✓ 0123: Assistive Products - Household Tasks

Role Purpose

As a General Support Worker at Amaze ConnectCare, you will assist NDIS participants in their homes and communities to enhance their independence, access, and quality of life. This includes personal care, transportation, household support, and social engagement, all tailored to their individual goals and NDIS plan.

Key Responsibilities

- Deliver daily living supports, including personal care, hygiene, and dressing
- Support participants with domestic tasks such as meal prep, cleaning, and laundry
- Provide safe, respectful transport to appointments, shops, and community events
- Promote and support community participation and social engagement
- Use assistive products appropriately and ensure safe handling
- Follow participant care plans and support documents
- Maintain professional boundaries and confidentiality at all times
- Complete incident reports and progress notes accurately and promptly

Essential Requirements

- Demonstrated experience in disability, aged care, or community services
- Current NDIS Worker Screening Check
- Current Working With Children Check (WWCC) - valid in Victoria
- Current First Aid & CPR certificate
- Valid Australian driver's licence

- Australian Citizenship, Permanent Residency, or valid Working Visa
- Reliable vehicle with comprehensive insurance (if applicable)
- COVID-19 vaccination (as per public health requirements)
- High level of empathy, patience, and reliability
- Ability to work independently and follow care instructions

Desirable

- Certificate III or IV in Individual Support (Disability/Aged Care) or equivalent
- Experience supporting clients with communication devices, hoists, or mobility equipment
- Understanding of the NDIS Code of Conduct and participant rights

Conditions of Employment

- Casual award rates apply under the SCHADS Award 2010 (Social, Community, Home Care and Disability Services Industry Award)
- The role requires flexibility in hours, travel, and participant needs
- Employment is subject to reference checks and compliance clearances

How to Apply

To apply for this position, please email the following documents to info@amazecc.com.au:

- Your current resume (CV)
- A brief cover letter outlining your interest and relevant experience
- Copies of your certifications and clearances (e.g. NDIS Worker Screening, First Aid)

Please include your preferred service locations across Victoria, as well as your availability.

Shortlisted candidates will be contacted for a phone or video interview. We look forward to hearing from passionate individuals who are eager to make a positive impact in the lives of our participants.

Note: We regularly review expressions of interest and will contact suitable applicants when opportunities arise.